



Enchatted Company Profile

Enchatted offers research-based software development and testing services. As a boutique development agency, Enchatted specializes in building bespoke web solutions and services that feature outstanding AI-powered experiences. We focus on creating smart web-based applications with a conversational twist. Lately, we super-charged these applications with new models and capabilities offered by services like ChatGPT.



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Our mission

Our mission is to help organizations and businesses build meaningful relationships with their users and customers through personalized and compelling interactions. By exploring the principles humans use to interact with one another, we aspire to solve real-world problems efficiently through automation and cutting-edge AI technology that offers real-world value. But technology is not a goal itself. Our north star lies in creating experiences that are easy to navigate and safe for the end user.

The Story of Enchatted

Our story began in 2019. Led by a group of Computer Science PhDs, who have extensive experience in the field of R&D, the company was founded in the Netherlands. While this is where our base of sales operations lies, our engineering team and company headquarters are currently based in Greece. The company is built around a team of talented professionals and highly-respected experts in various challenging fields, such as human-computer interaction, intelligent systems and virtual assistants, serious games and machine learning. Our latest focus is custom training ML models to a specific-domain, to prevent answers given by Al interfaces that include ethic violations and false data.

Our Work

Despite being a relatively young company, we take pride in our clientele, including enterprises, such as Telefónica, Amazon, Körber AG, organizations like the Stanford d.school, as well as government bodies, such as the Ministry of Digital Governance of Greece. Our agile R&D team has also experience in developing top class web applications and services in the context of national and european research projects, such as the colMOOC & L2BGreen EU projects.